



DLA Information Operations J6 “How to” Guide

OPR: J6

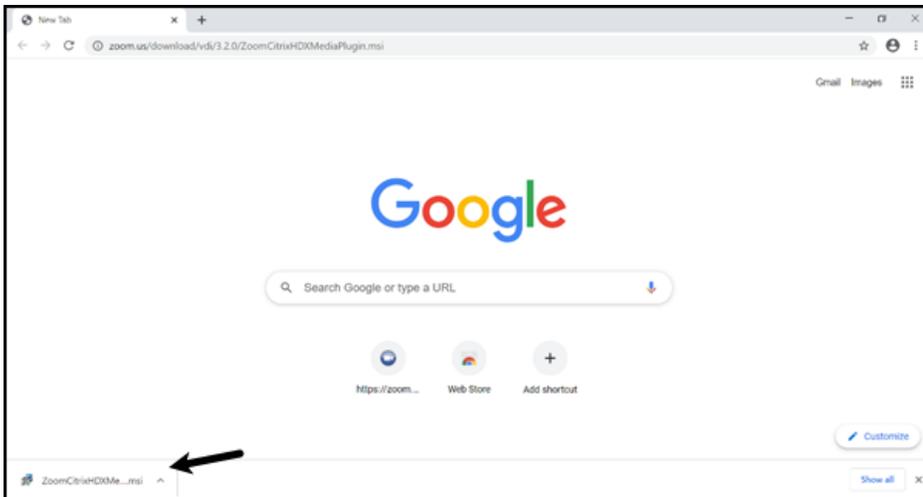
Updated: 4/8/21

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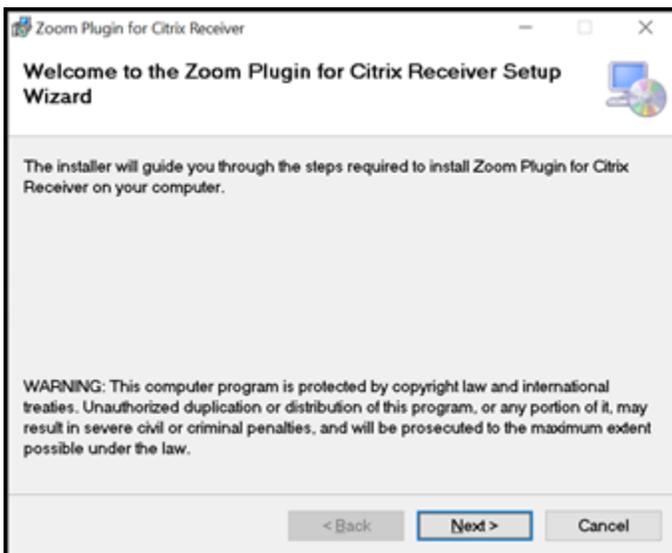
How do you install the Zoom plugin on a UMC?

Note: VDI users should be using the Zoom VDI Plugin for Citrix Receiver for best results. If you are experiencing problems accessing your camera in a Zoom meeting, you may be missing the Zoom VDI Plugin for Citrix Receiver.

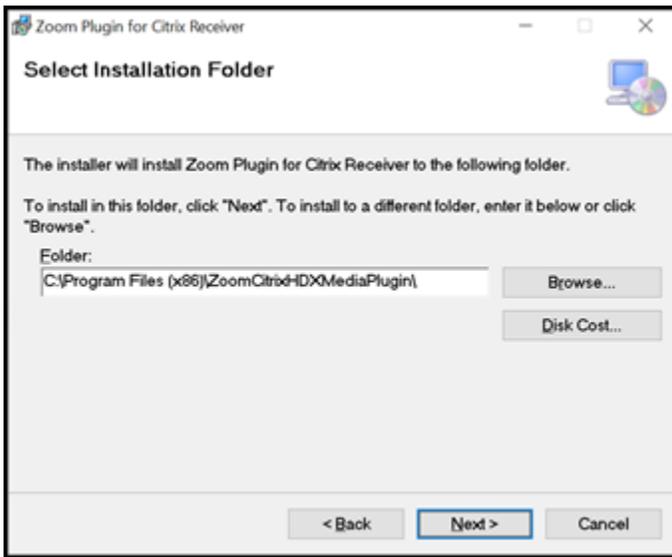
1. On your UMC, outside of the VDI session, navigate to [Zooms download](#). After the download completes click on the **ZoomCitrixHDX...msi** file to start the installation.



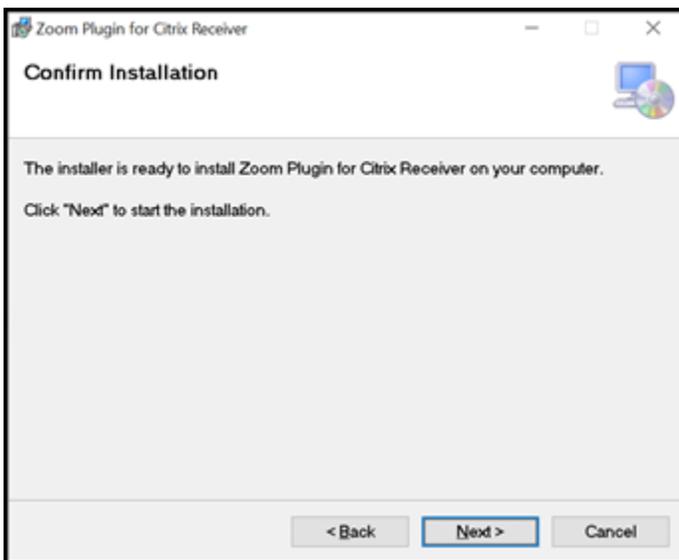
2. Click **Next** to continue.



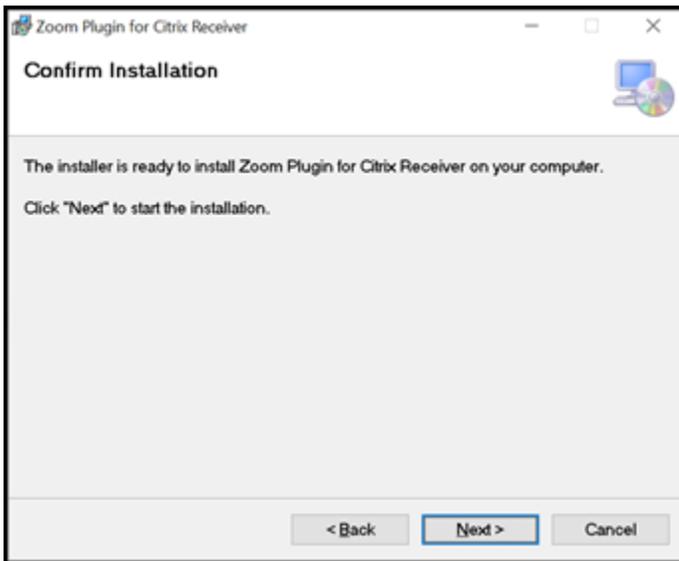
3. Click **Next** to continue.



4. Click **Next** to continue, then click **Yes** when prompted.



5. Click **Close** to finish installation.



Technical Notes

For additional assistance:

Chat with [Amelia](#)

Call Amelia DSN: XX* (312) 850-9990 (*DSN prefix if needed)

Call Amelia Toll Free: (855) 352-0001 (CONUS)

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